

## UnitedHealthcare Nondiscrimination, Languages, and Accessibility Notice

## **Action Needed**

**Action**: Please furnish the attached Nondiscrimination, Languages and Accessibility Notice to your employees who have selected a UnitedHealthcare plan.

This notice covers the most recent requirements under the Affordable Care Act (ACA) nondiscrimination rule.

The nondiscrimination notice is posted on UnitedHealthcare's <a href="https://www.uhc.com">uhc.com</a> site and was provided to customers and brokers in <a href="https://www.uhc.com">October 2024</a>. By July, the 1557 rule also requires us to provide UnitedHealthcare contact information in specific languages. We remind the members to simply contact the number on their ID Card for assistance and support.

Because many members have already received their Certificate of Coverage or Summary Plan Description and their Summary of Benefits and Coverage (SBC), we are providing the two notices in the single attached document. It is important for you to furnish the attached Notice to UnitedHealthcare members. UnitedHealthcare will have these posted on our uhc.com site as well. In the future, the Notice will accompany the SBC and other coverage-related documents as they are distributed.

The information applies to coverage documents to inform members of their nondiscrimination rights and how to request assistance. Information is provided in 19 languages which cover the 15 most frequent languages for each state. We have also included the eight languages required under the Culturally and Linguistically Appropriate Services Standards (CLAS), to make is easy for members to obtain this information.

Please contact me if you have any questions.

Thank you.